

# *Langley House*

Care Home



*Ascot Care*

*At Ascot Care our residents always  
come first.*

*We have three core values that  
underpin everything we do:  
we pride ourselves on being caring,  
reliable and professional.*



*We are a family-run company and  
have over 30 years experience in care  
across two generations.*

*First and foremost, we strive to  
ensure that every resident knows, our  
home is their home.*

# Welcome to *Langley House*

Langley House is a peaceful, care home based in Horden, Peterlee, registered with the Care Quality Commission and is contracted with Durham County Council. The care home has a outstanding reputation for going above and beyond for their residents.

The care home provides accommodation for up to 30 service users in a single storied residence comprising of single en-suite rooms suitable for differing assessed requirements.

Langley House also provides social, personal and intimate care for three physically disabled under pensionable age, those experiencing forms of dementia and those in need general social care.

Our care team aspire to promote a home in which service users can enjoy the companionship from existing relationships, and where new relationships are encouraged.

They strive to provide an atmosphere in which each service user can enhance their quality of life in a safe, and comfortable environment. Risks are managed so as not to deter service users from living their lives to their utmost potential.



## *High quality* care services

The staff at Langley House pride themselves on delivering the highest level of care. With care provided 24/7, residents can feel comfortable knowing there will be someone there to help with whatever is needed.

The care assistants have all been trained to the highest standard, with knowledge and experience in all aspects of care. Staff are regularly trained to keep their certificates updated and each hold an in-date, valid and enhanced level DBS checks.

Regular feedback from residents, family members and staff is always welcome as we strive to continually improve the care and services we provide.

# *Your living space*

Langley House is a single storey building comprising of 26 single rooms fitted and decorated to high standard.

All of our rooms have en-suite washing and toilet facilities and are tastefully furnished and of ample size. We encourage residents to feel at home and they may bring their own personal possessions to furnish their rooms. All bedrooms and communal areas have an alarm call system, smoke detectors and individual television sockets.

We believe the little details make a house and home. Whether you choose to add your own decorations to your space or enjoy our selection in place - it's completely up to you.

Toilets and bathrooms with bathing facilities are also provided, and mobility aids are available to aid residents who experience difficulty getting in and out of the bath.

There are three lounges with a television and video in the main area, which has a loop system installed for those with hearing difficulties. There is a quiet reading room as well as a lounge set aside for Those residents who wish to smoke.





*“People living with dementia should receive a care service that is person-centred and takes into account their unique and changing individual, mental, physical and emotional needs”*

## *Dementia care*

Along with our five sister care homes run by Ascot Care, Langley House Care Home is working towards developing a 5-star Specialist Dementia Care Accreditation scheme.

This scheme supports each care home to achieve an outstanding focus on dementia care and external organisational accreditation in person centred care, experience and speciality trained staff, activities and alternative therapies, the environment as well as in nutrition and hydration.

Langley House’s staff members are receiving training to enhance their personal knowledge and competencies alongside improving the dementia care environment and interactions between people living with dementia, fellow staff, relatives, friends and supportive health professionals.

# *Respite and day care*

For those who require short-term accommodation outside the home, Langley House offers respite care for a temporary stay, perfect for anyone needing a peaceful and secure place to stay on a short term basis.

Our highly trained staff will be on hand to support temporary residents with appropriate care and supervision.

Langley House also provides day care at the chosen times of individuals. Day care clients will receive the same benefits as residents, with access to the home’s facilities, services and daily activities, allowing their own long-term carers to have peace of mind knowing their loved ones are receiving the right care and support they need.





## *Luxury leisure facilities*

Residents at Langley House Care Home have access to a number of facilities. The stunning gardens and outdoor seating area are an ideal place to relax when the British weather is at its best. They both provide a picturesque and a very tranquil space to enjoy the sunshine. The dining room offers a brightly decorated and spacious room, perfect to socialise with residents and relatives, whilst delivering high-quality meals throughout the day.

All our residents have access to a computer, allowing them to learn new skills, keep up-to-date with the modern times and get in touch with distant friends and family.

Langley House Care Home also has its very own salon with a trained hairdresser available. This space provides our residents with a range of beauty services and luxury products to keep them feeling pampered and beautiful.

## *Bespoke activities*

A wide range of activities are always on offer at Langley House Care Home. Day-to-day, residents have access to the communal areas where they can socialise with fellow neighbours, visiting relatives and indeed staff members.

Each room has their own television point as well as in communal spaces so residents can enjoy watching their favourite programmes together or play a range of board games to entertain. Special visitors are invited along regularly to bring something unique to Langley House Care Home, along with activities to enjoy and learn something new, including anything from arts and crafts to pamper sessions and flower arranging.

Our brand-new minibus has been designed especially for days and weekends away. Equipped with television screens and plenty of leg-room, our minibus ensures our residents have a comfortable journey for days out. A built-in electric lift has been specially installed, so trips can be enjoyed by everyone. All of our homes have access to our minibus on a booking system.

Langley House's activity staff will be on hand to plan day and weekend long trips. Wherever residents wish to go, Langley House's team will make it happen!



# Our Staff

Langley House Care Home is part of the Ascot Care Group which has seven care homes altogether across the North East and our own in-house training, compliance services.

Our team features experienced care staff with a high standard of training within the care industry. This in turn helps to ensure they can continue to provide the best quality of care to our residents. We are lucky to have long standing staff members providing appropriate care to residents.

## Joeanne Nicholson Manager

Joeanne, has worked in the care sector for 25 years and has gained her NVQ levels 2,3,4 & 5.

Joeanne, started at Ascot care in 2007 as a senior carer at the Lawns and has progressed to Home Manager at Langley house.



# Our qualifications

Langley House Care Home, along with our other six care homes also part of the Ascot Care Group, is registered with the Care Quality Commission as approved providers of residential care, day care and respite care.

Ascot Care is regularly inspected by external and internal bodies and we are very proud to have received a rating of 'GOOD' within all our care homes across the North East.



The Ascot Care Group has been nominated in over 10 different categories in The Great British Care Awards 2018/2019, including:

- The Care Employer Award
- The Care Home Registered Manager Award
- The Care Team Award
- The Good Nurse Award
- The Outstanding Contribution to Social Care Award

# Ascot Care





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